

# HOSPITALITY BUSINESS CONSULTANTS



“A BUSINESS SUPPORT & SOLUTIONS COMPANY PROVIDING A RANGE OF CORPORATE SERVICES & SPECIALIST CONSULTING”

## INDUSTRIES

- Hospitality & Tourism
- Hotels & Resorts
- Restaurants & Bars
- Sporting Clubs & Associations
- Recreation & Leisure Facilities
- Commercial Food Planning, Design & Production
- Beverage Business Management
- Health & Wellness Facilities
- Aged Care & Retirement Villages



## VISION

TO INSPIRE, DEVELOP & CREATE LONG TERM SUCCESS FOR EVERY CLIENT

## VALUES

- TRANSPARENT (Unfiltered Facts & Information)
- VALUED (Services Above Expectation & R.O.I.)
- PARTNERSHIPS (Continued Relations beyond projects)
- EXPERTISE (Focus remains on our Core Strengths)



## PLANNING BUSINESS

- Concept & Creation
- Branding Identity
- Feasibility Projection
- Strategic Planning
- Designing Functionality & Logistics
- Business Plans
- Tender Management & Submission
- Licensing & Compliance

## FUTURE PROOFING OPERATIONS

- Transitioning In, Old & New
- Economic Efficiency Reviews
- Mystery Shop Programs
- Training Modules & Coaching
- Management Relief, Replacement & Mentoring
- Creating & Shaping Strategic Plans
- Brand Communications
- OH&S Compliance

## EXPANDING

- New strategic directions
- Change Management
- Future Forecasting & Predictions
- Franchising & Joint Venture Options
- Rejuvenation & Rebranding Identity
- Refurbishment & Expansion
- Interior Design & Fit Out



## HEALTH CHECKS

- ▶ **BUSINESS STRATEGIES**  
Evaluate Gaps & Plan Solutions
- ▶ **OPERATIONAL REVIEW**  
Systems - Logistics - Procedures
- ▶ **FINANCIAL REVIEW**  
Sales through to Profit (P&L)
- ▶ **MENTORING - Introduction Stage 1**  
Leadership, Performance, Career

## TRAINING MODULES

- ▶ Code of Conduct & Professional standards
- ▶ Sequence of Service
- ▶ Selling Styles & Technique
- ▶ Food & Beverage Product Educational
- ▶ RSA Refresher & Updates

Includes pre-training meeting to align with property specifics.

ALSO Menu Engineering, Junior Management Programmes, Sales Strategy and more..

**Reward Hospitality**

**\$150\***  
**VOUCHER**  
per package

“Book any of the above support packages starting from \$1,250 and receive \$150 in store Gift Voucher per package.”

\* Conditions Apply

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